

Message Text

UNCLASSIFIED

PAGE 01 BOGOTA 08007 232025Z
ACTION SCS-06

INFO OCT-01 ARA-14 ISO-00 CA-01 SY-05 OC-06 CCO-00
VOE-00 PPTE-00 A-01 /034 W
-----089113 232034Z /73
P 231556Z AUG 78
FM AMEMBASSY BOGOTA
TO SECSTATE WASHDC PRIORITY 9700

UNCLAS BOGOTA 8007

E.O. 11652: N/A
TAGS: CASC
SUBJ: EMERGENCY AFTER-HOURS SERVICES

REF: STATE 201217

1. EMERGENCY AFTER-HOURS PROCEDURES REVIEWED AND FOLLOWING MEASURES REITERATED OR INITIATED IN ORDER TO MEET DIFFICULTIES OUTLINED IN REFTEL, PARA 2, A, B AND C.

A. MARINE SECURITY GUARD DETACHMENT BRIEFED BY CONGEN AND RSO TO REITERATE STANDING PROCEDURES THAT REQUESTS FOR AFTER-HOURS EMERGENCY SERVICES ARE IN ALL CASES TO BE REFERRED TO A DUTY OFFICER. REVIEW OF MARINE SECURITY GUARD INSTRUCTIONS INDICATED THAT THEY WERE TO INFORM CALLERS FROM THE UNITED STATES THAT THEY WOULD HAVE TO ACCEPT A RETURN COLLECT TELEPHONE CALL IF THEY WANTED A RESPONSE FROM THE DUTY OFFICER. THAT PROVISION HAS BEEN CHANGED SO THAT IN ALL CASES A DUTY OFFICER WILL RESPOND TO AN INITIAL INQUIRY FROM THE UNITED STATES.

B. RECENT MODIFICATION AND UPGRADING OF EMBASSY SWITCHBOARD HAS ELIMINATED PREVIOUS COMPLAINT THAT IT WAS IMPOSSIBLE TO REACH THE EMBASSY AFTER-HOURS OR ON WEEKENDS.

C. PROVISION THAT EMBASSY HAVE BILINGUAL RESPONSE CAPABILITY 24 HOURS A DAY PRESENTS SOME DIFFICULTIES. EMBASSY PLANS TO PURCHASE AND INSTALL TELEPHONE ANSWERING TAPE RECORDER TO WHICH THE MARINE SECURITY GUARD CAN SWITCH

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IF HE DOES NOT SPEAK SPANISH. THIS TAPE WOULD STATE THAT EMERGENCY SERVICE WAS AVAILABLE IF NECESSARY AND THAT IF THE MATTER COULD NOT WAIT UNTIL REGULAR BUSINESS HOURS, THAT THE CALLER SHOULD LEAVE HIS NAME AND TELEPHONE NUMBER AND AN INDICATION OF THE EMERGENCY SERVICE REQUIRED AND THAT A SPANISH SPEAKING DUTY OFFICER WOULD CALL HIM SHORTLY.

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Message Attributes

Automatic Decaptioning: X
Capture Date: 01 jan 1994
Channel Indicators: n/a
Current Classification: UNCLASSIFIED
Concepts: n/a
Control Number: n/a
Copy: SINGLE
Draft Date: 23 aug 1978
Decaption Date: 01 jan 1960
Decaption Note:
Disposition Action: n/a
Disposition Approved on Date:
Disposition Case Number: n/a
Disposition Comment:
Disposition Date: 01 jan 1960
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
Document Number: 1978BOGOTA08007
Document Source: CORE
Document Unique ID: 00
Drafter: n/a
Enclosure: n/a
Executive Order: N/A
Errors: N/A
Expiration:
Film Number: D780345-0573
Format: TEL
From: BOGOTA
Handling Restrictions: n/a
Image Path:
ISecure: 1
Legacy Key: link1978/newtext/t19780830/aaaaayoo.tel
Line Count: 62
Litigation Code IDs:
Litigation Codes:
Litigation History:
Locator: TEXT ON-LINE, ON MICROFILM
Message ID: 7822a45c-c288-dd11-92da-001cc4696bcc
Office: ACTION SCS
Original Classification: UNCLASSIFIED
Original Handling Restrictions: n/a
Original Previous Classification: n/a
Original Previous Handling Restrictions: n/a
Page Count: 2
Previous Channel Indicators: n/a
Previous Classification: n/a
Previous Handling Restrictions: n/a
Reference: 78 STATE 201217
Retention: 0
Review Action: RELEASED, APPROVED
Review Content Flags:
Review Date: 18 jul 2005
Review Event:
Review Exemptions: n/a
Review Media Identifier:
Review Release Date: n/a
Review Release Event: n/a
Review Transfer Date:
Review Withdrawn Fields: n/a
SAS ID: 1640126
Secure: OPEN
Status: NATIVE
Subject: EMERGENCY AFTER-HOURS SERVICES
TAGS: CASC
To: STATE
Type: TE
vdkgvwkey: odb://SAS/SAS.dbo.SAS_Docs/7822a45c-c288-dd11-92da-001cc4696bcc
Review Markings:
Sheryl P. Walter
Declassified/Released
US Department of State
EO Systematic Review
20 Mar 2014
Markings: Sheryl P. Walter Declassified/Released US Department of State EO Systematic Review 20 Mar 2014